



# Village of Palos Park Community Service Survey 2011

## Village of Palos Park Community Survey 2011

Print and Fax to 708-708-448-9542 or Mail to 8999 West 123rd St, Palos Park, IL 60464

1. How do you usually find out about Village news (please check all that apply)?

- Newspaper (The Regional, Chicago Tribune, Daily Southtown)
- Local news website (TribLocal.com, PalosPatch.com)
- Village Website
- Village Newsletter
- Village Cable Channel
- Do not Follow Village Business
- Other \_\_\_\_\_

2. Have you ever watched a Village Board Meeting on TV?

Yes  No

3. Do you use the internet?

Yes  No

4. Have you ever visited the Village's website [www.palospark.org](http://www.palospark.org)?

Yes  No

5. Please indicate your gender.

Yes  No

6. Please indicate your age.

< 18 years  18-25 years  26-35 years  36-45 years  46-55 years  >65 years

7. How long have you lived in Palos Park?

<1 year  1-5 years  6-10 years  11-15 years  >15 years

8. In what type of home do you live?

House  Townhome  Condominium

9. How safe do you feel living in Palos Park?

Very Safe  Safe  Average  Unsafe  Very Unsafe

10. What types of commercial developments would you like to see in Palos Park? Please rank the choices below from 1-5, using each number only once, with "1" being the item that you would prefer the most and "5" being the item that you would prefer the least?

- More specialty shops
- More dining options
- More retail stores
- Additional cultural/entertainment venues
- None/I do not want to see more commercial development in the Village
- Other \_\_\_\_\_

11. What programs not currently offered by Village would you like to see offered?

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12. Do you have comments / suggestions for improvement to any Village program or service?

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13. Please check the box that corresponds to your opinion of each item below. Select "N/A" if you are unsure or have never used that service.

	Excellent	Good	Average	Poor	Very Poor	N/A
Responsiveness of Mayor						
Responsiveness of elected Public Health and Safety Commissioner						
Responsiveness of elected Finance Commissioner						

	Excellent	Good	Average	Poor	Very Poor	N/A
Responsiveness of elected Building Commissioner						
Responsiveness of elected Public Works and Recreation Commissioner						
Responsiveness of Village Clerk						
Police visibility in your neighborhood						
Focus and Direction of elected Village Council						
Police response to calls from residents						
Crime control (i.e. investigation of crimes)						
Police enforcement of traffic regulation						
Courtesy of Police Department personnel						
Community planning for the future						
Addressing local traffic issues						
Maintenance of streets						
Snow removal from street						
Brush chipping service						
Stormwater/drainage						
Appearance of public buildings and grounds						
Responsiveness of Public Works personnel						
Courtesy of Public Works personnel						
Zoning/building code enforcement						
Nuisance control (i.e growth of weeds, etc.)						
Ease & efficiency of obtaining a permit						
Ease of obtaining information regarding a permit						
Construction site maintenance						
Courtesy of Building Department Personnel						
Water quality						
Village water/utility bills						
Water/utility payment process						
Responsiveness of Village Hall personnel						
Courtesy of Village Hall personnel- <b>Administration Dept.</b>						
Courtesy of Village Hall personnel- <b>Building Dept.</b>						
Courtesy of Village Hall personnel- <b>Finance Dept.</b>						
Courtesy of Village Hall personnel- <b>Police Dept.</b>						
Courtesy of Village Hall personnel- <b>Public Works Dept.</b>						
Courtesy of Village Hall personnel- <b>Recreation Dept.</b>						
Recreation program availability to meet needs						
Recreation facility rental						
Courtesy of Recreation personnel						
Palos Park Village Newsletter						
Village website (www.palospark.org)						
Village cable channel						
Gateway signs & landscaping						
Village special events						

14. Please provide any other comments or suggestions.

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