



450 N. Gallatin Avenue
 P.O. Box 487
 Uniontown, PA 15401
 1-800-METER-IT
 1-800-638-3748

CUSTOMER ORDER # SUPPORT		SENSUS ORDER # 102632	INVOICE NUMBER ZA11000871	INVOICE DATE 4/22/10	PAGE PAGE 1
DATE SHIPPED 4/22/10		SHIPPED VIA			TERMS NET 30 DAYS
REGION 021	SALESPERSON WIEGERS DAVID B		SEND REMITTANCE TO: SENSUS USA PO BOX 371254 PITTSBURGH, PA 15251-7254		

BILL TO 639060

PALOS PARK VILLAGE OF -AM
 8999 W 123RD ST
 PALOS PARK IL 60464

SHIP TO

PALOS PARK VILLAGE OF -AM
 8999 W 123RD ST
 PALOS PARK IL 60464

FEDERAL TAX I.D. # 51-0338883

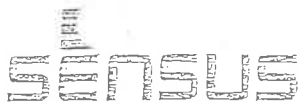
Seller hereby certifies that all goods covered by this invoice have been produced in compliance with all applicable requirements of Sections 6, 7 and 12(a) of the Fair Labor Standards Act of 1938, as amended, and the regulations and orders of the U.S. Department of Labor issued under Section 14 thereof.

LINE	WHSE	DESCRIPTION	ORDERED	SHIPPED	BACK ORDERED	UNIT PRICE	AMOUNT
1	92	5395483700005 SENSUS SYSTEM SUPPORT PROGRAM YEARLY RENEWAL WINDOWS VERSION AUTOREAD SOFTWARE SUPPORT FROM 6/01/10 TO 6/01/11	1	1		1320.0000	1,320.00
		SUB-TOTAL					1,320.00

MAY - 3 2010

PLEASE PAY THIS AMOUNT	1,320.00
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ORIGINAL INVOICE



Sensus Systems Support Program AutoRead

Customer Information Form

Introduction

The following information describes the features of the Sensus Systems Support Program. The Sensus Systems Support Program was established to provide the customer with a comprehensive support program that insures that they will receive the best in service along with software and hardware support, including software upgrades, for all Sensus AMR products.

Participation and Coverage

Participation in the Sensus Systems Support Program is strongly recommended, requisite in nature. This recommendation is made so that all customers will receive the same consistent product support and service benefits available in the program.

The fee for the first year of the Sensus Systems Support Program is included in the price of the AutoRead software. Initial program coverage begins on the ship date of the Sensus AutoRead System software to customer. Yearly renewal notices will be mailed to customers approximately 60 days prior to their first year expiration date. Customers who do not choose to renew during their renewal period can contact Sensus at any time in future years to enroll in the System Support Program.

Program Features

1. Unlimited and priority handling of telephone service support from the AMR Services Group located in Uniontown, PA.
2. Priority status for customers needing hardware support and loaner meter reading equipment.
3. Yearly software upgrades: These will include updates for the AutoRead System software and, if applicable, the VXU STRIPES/AutoVu operating software.
4. Preferred pricing on software upgrades to higher level AMR software modules.
5. Optional training at Sensus Uniontown. Customer can schedule additional training sessions at Sensus to be trained by Sensus AMR Services Group on the operation of the AutoRead system software. Customer will pay for transportation and lodging in Uniontown, but there will not be labor or service charges for the additional training.
6. Information pertaining to annual customer user conference.

Price: Annual Renewal Fee

- For Windows software system users \$1,320.00*

Alternate Program

Because participation in the program is not compulsory, there is an alternate program for customers who choose not to participate. The customers will be charged for all additional services that are normally included in the program. Such charges are common in the system support industry for customers who do not participate in an annual support program. This includes charges for telephone support and on-site assistance.

Alternate Program Charges:

- Telephone Support Charges: \$30.00 per call*
\$3.00 per minute after the first 10 minutes*
- Loaner material based on availability.
- Yearly Software Upgrade charge: \$2,000.00* (net price)

* Prices subject to change without notice.

Further Information

If you wish further help or information concerning the Sensus System Support Program, please contact your local Sensus representative, authorized distributor, or call:

1-800-METER-IT (1-800-638-3748)



P.O. Box 467 • 450 North Gallatin Avenue
Uniontown, PA 15401

1-800-METER-IT • 1-800-638-3748

Fax: Direct to Factory

Local: 724-439-7729 • Toll Free: 1-800-638-2403

www.sensus.com (select "North America Water")

Email: h2oinfo@sensus.com